



Dear Homeowner:

First Real Estate Management is excited to announce our new communication software, Pilera!

Pilera will allow us to communicate with our owners and their tenants regarding announcements, upcoming events and other important information by email, phone or text.

This exciting platform also allows homeowners the ability to manage their association accounts online as well as the ability to request documents and clubhouse rentals (where applicable.)

It is the responsibility of the resident to keep their email, phone and/or text number current with the management office in order to avoid interruption in communication between First Real Estate Management and the property owner.

You may access Pilera, by going to:

www.fremllc.com and click on **Owner Login** from the home page in the lower right hand corner.

Pilera is where you will be able to sign up, communicate with your board, share items on our new marketplace, and look up any upcoming or past information communicated to you through this portal.

To see how Pilera can work for you, an online video is available by going to:

<https://www.youtube.com/watch?v=PQ8ddWvZE8g>

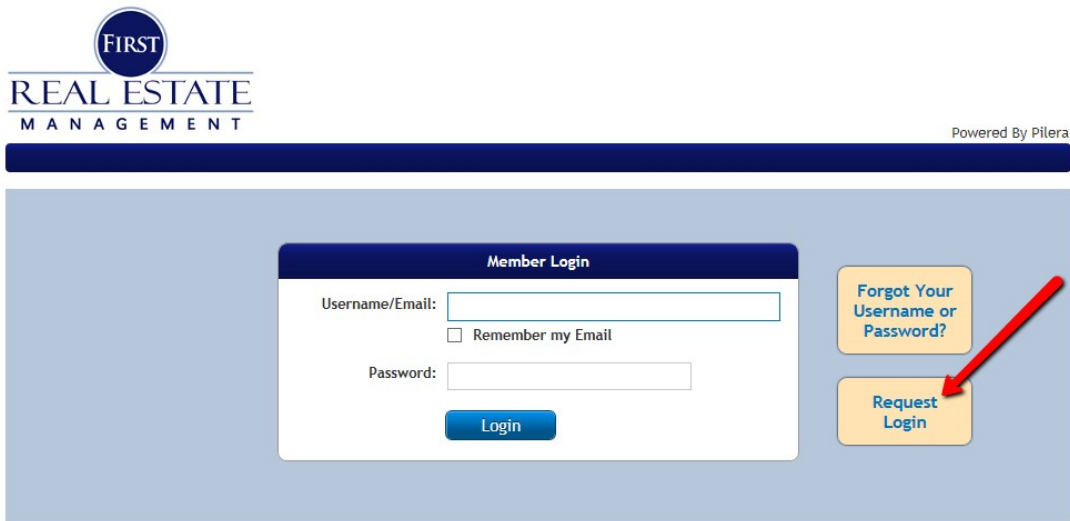
If you have any questions, please let us know.

Thank you,
First Real Estate Management

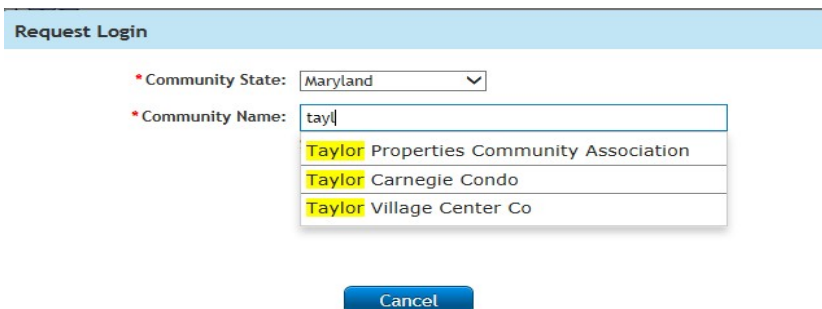
From our homepage www.fremllc.com in the lower right hand corner under the Owner Login section, select “Click Here to Login to Your Community”



Once you select this option, you will be taken to a new screen where you have the ability to login. For new users, select Request Login



Once Request Login is selected a new window will appear requiring users to select their Community State and to begin to type in the Community Name



Once the community name is found additional fields will open up

Request Login

* Community State: ▼

* Community Name:

* First Name:

* Last Name:

* Email Address:

* Phone Number:

Account Number:

* Address 1:

Address 2:

* City:

* Zip Code:

Cancel

Send Request Login Request

Please fill in all fields that have an asterisk (*) beside them and select Send Request Login Request. All requests will be completed within 24-48 hours.